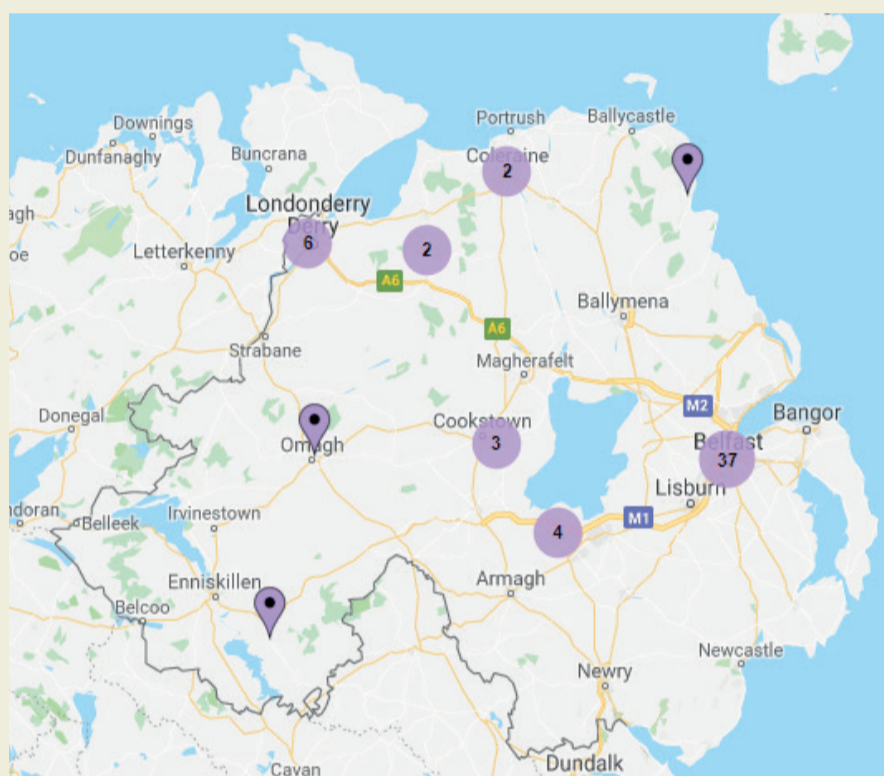


ALL FIGURES FOR REPORTING PERIOD APRIL 2017 - MARCH 2018

**THE INDEPENDENT ADVICE  
NETWORK DEALT WITH...**

**234,659** ENQUIRIES

**THE INDEPENDENT ADVICE NETWORK**



- AGE CONCERN CAUSEWAY
- AGE NI
- APEX HOUSING ASSOCIATION
- ARDOYNE ASSOCIATION
- BALLYNAFEIGH COMMUNITY DEVELOPMENT ASSOCIATION
- BALLYSILLAN COMMUNITY FORUM ADVICE
- BELFAST UNEMPLOYED RESOURCE CENTRE
- CAUSEWAY WOMEN'S AID
- CHINESE WELFARE ASSOCIATION
- CITHRAH FOUNDATION
- CLANMILL HOUSING ASSOCIATION
- CONNSWATER HOMES
- COOKSTOWN & WESTERN SHORES AREA NETWORK
- DAMASK COMMUNITY OUTREACH
- DISABILITY ACTION
- DOVE HOUSE ADVICE SERVICES
- EAST BELFAST INDEPENDENT ADVICE CENTRE
- EMPLOYERS FOR CHILDCARE
- EPIC
- FALLS COMMUNITY COUNCIL
- FALLS WOMEN'S CENTRE
- FIRST HOUSING & SMARTMOVE
- FOSTERING NETWORK NI
- GLENSHANE COMMUNITY DEVELOPMENT LTD
- GREATER TURF LODGE RESIDENTS ASSOCIATION

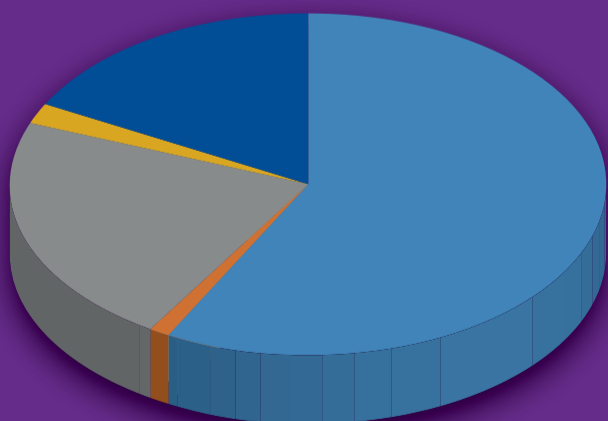
- HABITEG HOUSING ASSOCIATION
- HOUSING RIGHTS
- LIAISE
- LIGONIEL IMPROVEMENT ASSOCIATION
- LIMAVADY COMMUNITY DEVELOPMENT INITIATIVE
- MENCAP
- MID ULSTER AGEWELL
- MIGRANT CENTRE NI
- MINDWISE - NEW VISION
- NEIGHBOURHOOD DEVELOPMENT ASSOCIATION
- NIACRO
- NORTH ANTRIM COMMUNITY NETWORK
- NORTH WEST TAXI PROPRIETORS LTD
- OMAGH INDEPENDENT ADVICE SERVICES (DIAS)
- QUEEN'S STUDENTS' UNION ADVICE CENTRE
- RADIUS HOUSING ASSOCIATION
- RESOURCE CENTRE DERRY
- ROSEMOUNT & DISTRICT WELFARE RIGHTS GROUP
- ROYAL BRITISH LEGION
- RURAL SUPPORT
- SCA LTD
- SHELTER NORTHERN IRELAND
- SOUTH EAST FERMANAGH FOUNDATION
- SOUTH TYRONE EMPOWERMENT PROGRAMME
- SOUTH CITY RESOURCE AND DEVELOPMENT CENTRE

- SPECIAL EDUCATIONAL NEEDS ADVICE CENTRE (SENAC)
- TAR ISTEACH
- ULSTER UNIVERSITY STUDENT SUPPORT
- UPPER SPRINGFIELD ADVICE SERVICES
- VINE CENTRE
- WAVE
- WINDSOR WOMEN'S CENTRE

**57**  
MEMBERS

*Trainer very well informed, brought what can be a dry subject to life. Lots of content which helps inform our work in the community.*  
Training Participant

**THE INDEPENDENT  
ADVICE NETWORK WORKLOAD**



- 58% Benefits
- 22% Housing
- 17% Other
- 1% Employment
- 2% Money/Debt

DEALT WITH

**196**

HISTORICAL INSTITUTIONAL  
ABUSE ENQUIRIES

**49**  
NEW COURSES  
DEVELOPED

**TAX AND BENEFITS ADVICE**

Freephone 0800 9882377

DEALT WITH

**4,114**

TAX &  
BENEFITS  
ENQUIRIES

PARTICIPATED IN WELFARE REFORM  
SUPPORT PROJECT WITH CITIZENS  
ADVICE & LAW CENTRE NI,  
DEALT WITH

**52,660** ENQUIRIES



*It is unbelievable to think that the advice we got free was miles ahead of the paid advice we got. I cannot stress how much happier I felt after the adviser helped me.*  
Debt Client



SPECIALIST SUPPORT  
PROVIDED TO DEBT  
ADVISERS ON

**194**  
COMPLEX CASES



*The breakdown of a complicated  
subject into manageable portions.*  
Training Participant

BUSINESS DEBT SERVICE

ADVISED

369

BUSINESS OWNERS,  
DEALING WITH OVER...

FREEPHONE  
0800 083 8018

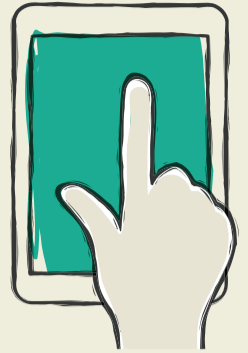


SUPPORTING ACTIVE ENGAGEMENT

VOLUNTEERS DELIVERED  
RIGHTS4SENIORS DIGITAL TRAINING TO

155

OLDER PEOPLE



*Your understanding, care, compassion and of course knowledge has truly helped a lot of women at a very difficult time in their lives.*

Welfare Reform Advice Client



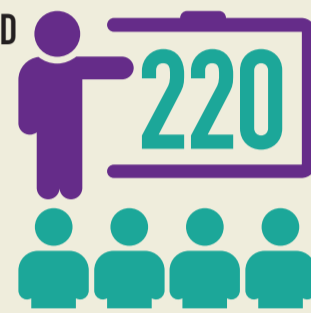
OUR TRUSSELL TRUST DEBTLINE SERVICE HELPED

66

VULNERABLE CLIENTS,  
DEALING WITH ALMOST



DELIVERED



TRAINING COURSES TO

4,828

PARTICIPANTS

OUR

BUILDING RESILIENCE IN RETIREMENT

PROJECT DELIVERED DIGITAL FINANCIAL  
CAPABILITY TRAINING TO

108 PEOPLE AGED 65+

LAUNCHED

...think...

THE ADVICE NI POLICY NEWSLETTER

Email policy @adviceni.net to subscribe



*Very enjoyable,  
learned lots  
and made friends.*

Supporting Active Engagement Participant



149,341

VISITORS ACROSS OUR WEBSITES

rights4seniors

www.rights4seniors.net

POP NI

www.PopNI.net

DELIVERED MONEY CHAMPION TRAINING  
TO

35 inspire<sup>®</sup>  
wellbeing for all

STAFF & VOLUNTEERS



TRAINED 114

INSPIRE SERVICE USERS WITH CHRONIC OR ACUTE  
MENTAL HEALTH ISSUES IN MONEY MANAGEMENT



*My father and the rest of the family can't thank you enough for the help you have given us over the past few months. It is a very confusing time filling in forms and the help and advice you gave is very much appreciated.*

Welfare Reform Advice Client

Advice NI would like to say thank you to all of our funders.

